



We are sincerely sorry for any inconvenience and hardship you and your family may have experienced during and after the fire that occurred at Carus on January 11, 2023. We are working closely with numerous agencies to address the situation. We recognize that your homes, vehicles and other property may have been damaged as a result of this event. As a longstanding member of the LaSalle community, we are committed to doing the right thing and helping our neighbors.

We have been partnering with our insurance agency, Davies Group, to develop a claims submission process for individuals who have property that was impacted by the fire on January 11th. Davies Group has assimilated a dedicated claims team to review and process these claims. Once you complete the Insurance Claim Intake Form, you can submit the form directly to Davies Group by emailing it to carusnewclaims@davies-group.com. In the event you do not have access to send the claim via email, you may send it directly to Davies Group at the following address:

Davies Claims Solutions
P.O. Box 291587
Nashville, TN 37229

Please be as specific as possible when completing the claim form and provide any pictures of the damaged property. The more information you are able to provide will help Davies Group when reviewing and processing these claims. If you submit your claim via email, you should receive a call from an adjuster with Davies Group within 3 business days. If you submit your claim by mailing to their physical address, you should receive a call from an adjuster within 10-14 business days. The insurance adjuster will work directly with you throughout the claims process. If you do not receive a call from an adjuster with Davies Group within the time frames mentioned above after submitting your claim, please send an email to carushotline@carusllc.com and we will check on the status of your claim.

Once again, we apologize and would like to thank you for your patience and understanding as we have worked through this process. We care about the community and are committed to addressing your concerns.



Insurance Claim Intake Form

Claimant Name:	
Claimant Address:	
Claimant Phone Number:	
Alternate Phone Number:	
Claimant Email Address:	
Date of Loss:	
Where did the loss occur (if at different address than listed above):	
Explain how the loss occurred:	
Describe the damage you are claiming. If you need additional space, please attach additional pages. Please attach any photos of the damage claimed.	



Insurance Claim Intake Form

Have you received an estimate or completed repairs?	Estimate received / Completed repairs / Both (Circle One)
If yes, are you providing receipts for repairs and/or estimates.	Estimate attached / Receipts attached / Both (Circle One)
Have you reported this loss to your insurance carrier?	Yes / No (Circle One)
If yes, which type of policy?	Auto / Homeowner's / Both (Circle One)
If you reported this loss to your insurance carrier, please provide the name of your insurance carrier, phone number to contact and claim #.	Insurance Provider: Phone Number: Claim Number:
Would you be interested in a contractor provided by Carus to come to your property to repair the damage?	Yes / No (Circle One)

The information I provided is truthful and accurate to the best of my knowledge.

Print name _____

Signature _____

Please complete this form and submit along with applicable receipts, estimates, and photos to: carusnewclaims@davies-group.com

If you do not have access to email, please mail a completed copy of this form along with receipts, estimates, and photos to:

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P.O. Box 291587
Nashville, TN 37229